



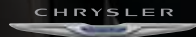
VEHICLE  
PROTECTION  
A PRODUCT OF FCA US LLC

## Auto Appearance Care Plans

For New and  
Pre-owned Vehicles



passion. performance. protection.



## AUTO APPEARANCE CARE PLANS

### A HIGHER STANDARD OF PROTECTION

We know you've worked hard for your vehicle, and we believe you deserve superior benefits and quality services to help protect it.

**Auto Appearance Care** utilizes a Paintless Dent Repair (PDR) process that works from behind your vehicle's metal panels to flex and mold the metal back to its original form – like nothing ever happened.

Our highly experienced, nationally certified PDR technicians use specialized tools to repair your vehicle's damages without the use of painting, sanding or body fillers. That means you can be on the road again in about the same time it takes to get an oil change. No hassles. No long lines. No frustrations or inconveniences.

### PLAN TERMS

**Auto Appearance Care** plans are available to cover your vehicle for a duration from one to five years. And if your vehicle already has repairable damage, we offer the same range of plans to cover pre-existing conditions.

Note: Certain restrictions apply. See your dealer for details.

### WHAT IS PAINLESS DENT REPAIR?

- PDR uses an innovative process to remove dents and dings from your vehicle's metal panels.
- Repairs are made by highly experienced, nationally certified PDR technicians.
- Covers both horizontal and vertical panels including the hood, trunk and roof.
- No sanding, painting or body fillers are required.

 Signifies covered panels  
(excludes roof panels with sunroof or moonroof)



## THE ADVANTAGES WITH AUTO APPEARANCE CARE

- Lifetime repair guarantee
- Any-size dent coverage; unlimited number of repairs
- No deductibles or out-of-pocket expenses
- Both new and pre-owned vehicles are eligible
- Transferable coverage



## WHAT'S COVERED

**Auto Appearance Care** covers dents and dings on your vehicle's exterior surfaces. Repairs can be performed on any size dent and ding on metal panels where the paint has not been broken and the dent can be completely repaired using the PDR process (as determined by the field technician).

Auto Appearance Care does not cover any type of sharp creases, hail damage, environmental damage, rust/corrosion, surfaces where the paint has been damaged, or dents and dings on the roof panel when the vehicle has a sunroof or moonroof.

## AUTO APPEARANCE CARE PLUS

In addition to the advantages and quality services you receive with **Auto Appearance Care**, **Auto Appearance Care Plus** gives you these valuable benefits:

### Windshield Repair Coverage

You can stop those subtle chips and cracks from requiring a costly windshield replacement. This coverage protects up to 1.5" for chips and up to 6" for cracks.



### Carpet and Floor Mat Coverage

Keep your vehicle's carpet and floor mats free of those unattractive nuisances.

### Interior Trim and Upholstery Coverage

Your interior will stay free of those unsightly damages. Coverage applies to damaged areas up to 2" in diameter.



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[moparvehicleprotection.com](http://moparvehicleprotection.com)

## PLAN SERVICE/TOLL-FREE NUMBERS

Plan service will be provided by the dealer who sold you the plan. In the event that you cannot return to the selling dealer for service, you may request plan service from any FCA dealer within the United States, Canada, Guam, Puerto Rico or Mexico. If you are unable to obtain plan service from an authorized dealer, call our toll-free number to receive service instructions.

Toll-free telephone assistance is available

**1-800-521-9922 IN UNITED STATES**

8:00 a.m. to 8:00 p.m. (EST) Monday through Friday

9:00 a.m. to 5:00 p.m. (EST) Saturday

Note: This brochure is for your general information regarding this Mopar<sup>®</sup> Vehicle Protection plan. Services and component repairs made prior to the purchase of this contract are not covered. Complete details are provided in the plan provisions of the contract available from your dealer. All transactions relating to this service contract are governed solely by the provisions of the purchased contract.

Mopar Vehicle Protection plans are offered and issued by FCA US LLC.

FCA Service Contracts LLC is a wholly owned subsidiary of FCA US LLC and, in some instances, may be the obligor and/or administrator of your plan.

Extended Vehicle Protection LLC is registered to conduct business in all 50 US states and Puerto Rico and, in some instances, may be the obligor and/or administrator of your plan.